

DECT1480 Series User's Guide

What's in the box?



DECT1480 base with answering system and cordless handset

Not pictured:

- Rechargeable battery
- AC adapter
- Telephone cord

You will also find:

Accessory handset and charger

Not pictured:

- Rechargeable battery
- Battery cover
- AC adapter



| If you purchased model number: | You should have: |
|--------------------------------|------------------|
| DECT1480-2 | 1 of each |
| DECT1480-3 | 2 of each |
| DECT1480-4 | 3 of each |
| DECT1480-5 | 4 of each |
| DECT1480-6 | 5 of each |

What's in the manual?

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Important Safety Instructions!

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- **This unit is NOT waterproof.** DO NOT expose this unit to rain or moisture.
- Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
- Do not place the handset in any charging cradle without the battery installed and the battery cover securely in place.

SAVE THESE INSTRUCTIONS!

CAUTION! Risk of explosion if battery is replaced by an incorrect type!
Dispose of used batteries according to the instructions. Do not open or mutilate the battery. Disconnect the battery before shipping this product.

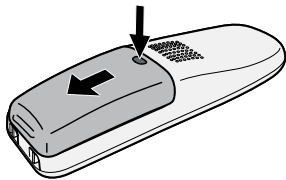
For more details, see the *Important Information* section.

GETTING STARTED

Installing Your Phone

Charge the Battery

1. Unpack all handsets, battery packs, and battery covers. If you need to remove a battery cover, press in on the notch and slide the cover down and off.
2. Line up the battery connector with the jack inside the handset.
3. Push the connector in until it clicks into place; tug gently on the wires to make sure the battery pack is securely connected.
4. Replace the battery cover and slide it into place.
5. Connect the AC adapters to the **AC IN 8V** jacks on the base and on each charger. Set the plugs into the notches.
6. Plug the other end of the adapters into standard 120V AC outlets.
7. Place one handset in the base and the other(s) in the charger(s) with the displays facing forward. The display on each handset should light up; if it doesn't, reset the handset or try plugging the AC adapter into a different outlet.



 **Charge all handsets completely (about 24 hours) before using them.**

Connect the Telephone Cord

Use the telephone cord to connect the **TEL LINE** jack on the base to a standard telephone wall jack.

Test the Connection

1. Pick up the handset from the cradle and press **TALK**. You should hear a dial tone, and the display should say *Talk*.
 - If you don't hear a dial tone or the display says *Check Tel Line*, try checking the connection between the base and the phone jack.
2. Make a quick test call. (Press **END** to hang up.)
 - If you keep hearing a dial tone, try changing to pulse dialing mode.
 - If there is a lot of noise, see page 21 for tips on avoiding interference.
3. Test all your handsets the same way. If you can't get a dial tone, try moving the handset closer to the base.

Changing from Tone to Pulse Dialing

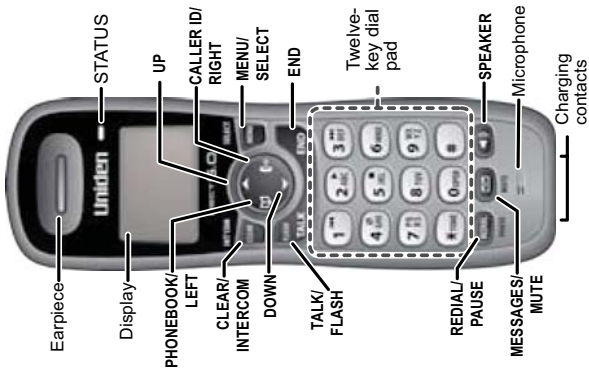
Your phone communicates with the telephone network in two ways: tone dialing or pulse dialing. Most telephone companies use tone dialing. If your phone company uses pulse dialing, you will need to change your phone's dial mode.

1. From a handset, open the menu and select *Global Setup*. (See page 8 for details on using the menu.)
2. Select *Dial Mode*, then select *Pulse*. The phone sounds a confirmation tone.

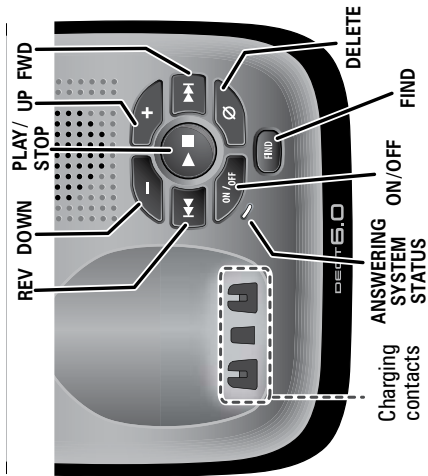
If you use pulse dialing and you need to send DTMF tones during a call (if you're using an automated response system, for example), press ***** to temporarily switch to tone dialing. When the call ends, the phone automatically returns to pulse dialing mode.

Getting to Know Your Phone

Parts of the handset



Parts of the base



Base keys/LEDs and how they work

| Key (icon) | What it does |
|-------------------|---|
| UP (+) | <ul style="list-style-type: none">- In standby: increase the ringer volume.- While a message is playing: increase the speaker volume. |
| DOWN (-) | <ul style="list-style-type: none">- In standby: decrease the ringer volume.- While a message is playing: decrease the speaker volume. |
| FWD (▶▶) | <ul style="list-style-type: none">- While a message is playing: skip to the next message. |
| REV (◀◀) | <ul style="list-style-type: none">- While playing messages: for the first 2 seconds, go to the previous message; after that: go to the start of the current message. |
| PLAY/STOP (▶■) | <ul style="list-style-type: none">- In standby: start playing messages.- While a message is playing: stop playing messages.- If the phone is ringing: mute the ringer for this call only. |
| ON / OFF | <ul style="list-style-type: none">- In standby: turn the answering system on or off. |
| DELETE (∅) | <ul style="list-style-type: none">- While a message is playing: delete this message.- In standby: delete all messages. |
| FIND | <ul style="list-style-type: none">- In standby: page all handsets. |
| LED | What it means |
| PLAY/STOP | <ul style="list-style-type: none">- On: a message is playing.- Blinking: there are new messages. |
| STATUS | <ul style="list-style-type: none">- On: the answering machine is on.- Off: the answering machine is off.- Blinking: the base is paging all handsets. |

Handset keys/LEDs and how they work

| Key (icon) | What it does |
|--------------------|--|
| CLEAR/ INTERCOM | <ul style="list-style-type: none">- In standby: start an intercom call.- During a call: put the call on hold and start a call transfer to another handset.- While entering text: delete one character, or press and hold to delete all the characters. |
| TALK/FLASH | <ul style="list-style-type: none">- In standby: start a telephone call (get a dial tone).- During a call: switch to a waiting call. |

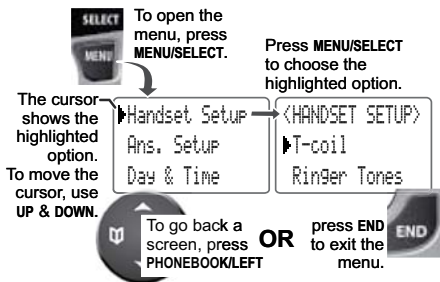
| Key (icon) | What it does |
|-------------------------|---|
| END | <ul style="list-style-type: none"> - During a call: hang up. - In the menu or any list: exit and go to standby. |
| MENU/SELECT | <ul style="list-style-type: none"> - In standby: open the menu. - In the menu or any list: select the highlighted item. |
| UP (▲) | <ul style="list-style-type: none"> - In standby: increase the ringer volume. - During a call: increase the audio volume. - In any menu or list: move the cursor up one line. |
| DOWN (▼) | <ul style="list-style-type: none"> - In standby: decrease the ringer volume. - During a call: decrease the audio volume. - In any menu or list: move the cursor down one line. |
| PHONEBOOK/ LEFT (📖) | <ul style="list-style-type: none"> - In standby or during a call: open the phonebook. - In the menu: go back to the previous screen. - During text entry: move the cursor to the left. |
| CALLER ID/ RIGHT (📞) | <ul style="list-style-type: none"> - In standby or during a call: open the Caller ID list. - During text entry: move the cursor to the right. |
| REDIAL/ PAUSE | <ul style="list-style-type: none"> - In standby: open the redial list. - While entering a phone number: insert a 2-second pause. |
| MESSAGES/ MUTE (✉) | <ul style="list-style-type: none"> - In standby: access your answering system. - During a call: mute the microphone. - If the phone is ringing: mute the ringer for this call only. |
| SPEAKER (🔊) | <ul style="list-style-type: none"> - Switch a normal call to the speakerphone (& back). |
| LED | What it means |
| STATUS | <ul style="list-style-type: none"> - On: the battery is charging. - Blinking: there are new messages. |

Reading the Display

This table shows possible status icons and what they mean. Since the icons appear based on what you're doing with the phone, you won't ever see all of these icons at the same time.

| Icon | What it means |
|-----------|--|
| | The ringer is turned off and will not ring for new calls. |
| | You have a voice message waiting. |
| | Privacy Mode is on: no other handset can join the call. |
| | The speakerphone is on. |
| | The microphone is muted; the caller can't hear you. |
| | T-coil mode is on (see page 21). |
| | The battery is 1) fully charged, 2) half charged, 3) getting low, or 4) empty. |
| [Aa] [aA] | Enter 1) capital or 2) lower case letters (see page 9). |

Using the Menu



- If you open the menu during a call, use **LEFT** to back out of the menu without hanging up.
- If you don't press any keys for about thirty seconds, the handset exits the menu.

Handset Setup Menu

You can change these settings separately for each handset.

| | |
|---------------------|---|
| <i>T-coil</i> | Turn on T-coil mode to reduce noise on some hearing aids (for more details, see page 21). |
| <i>Ringer Tones</i> | Choose this handset's ring tone. As you highlight each ring tone, the phone plays a sample. When you hear the tone you want, press MENU/SELECT . |

| | |
|-------------------------|---|
| <i>AutoTalk</i> | Have this handset answer a call when you pick it up from the cradle (without pressing any buttons). |
| <i>Any Key Answer</i> | Have this handset answer a call when you press any key on the 12-key dialpad. |
| <i>Banner</i> | Change the name used on the handset's display. |
| <i>Handset Language</i> | Change the display language. |
| <i>Key Touch Tone</i> | Have the keypad sound a tone when you press a key. |

Ans Setup Menu

Refer to page 15 for details on setting up your answering system.

Day & Time Menu

Use this menu to set the clock manually. (If you have Caller ID, the phone sets the day and time from the CID data.) Select the day of week, then use the number keypad to enter the hour and minutes in HHMM format (e.g., enter 0345 for 3:45). Then, select AM or PM.

Global Setup Menu

The settings on this menu affect all handsets. Only one handset at a time can change these menu options.

| | |
|----------------------|--|
| <i>Dial Mode</i> | Change the way your phone communicates with the telephone network (see page 4). |
| <i>Set Line Mode</i> | Do not change this setting unless instructed to by customer service. |
| <i>VMWI Reset</i> | Reset your Visual Message Waiting Indicator to bring it back in sync with your voice mail service. |

Entering Text on Your Phone

Use the 12-key dial pad when you want to enter text into your phone (a name in the phonebook, the handset banner, etc.).

- The phone defaults to a capital letter for the first letter and any letter after a space; otherwise, it uses small letters.

- To switch to all capital letters, press *****. The phone defaults to all capital letters first (e. g. ABCabc2) until you enter a blank space or press ***** again. (Any time you want to change case, just press *****.)
- If two letters in a row use the same number key, enter the first letter and wait a few seconds (or press **RIGHT**); the cursor will move to the next space. Enter the next letter.
- Press **#** to enter a blank space.
- To change a letter, move the cursor to that letter and press **CLEAR** to erase the letter. Then, enter the new one.
- To erase the entire entry, press and hold **CLEAR**.
- Press **0** to cycle through all available symbols and punctuation.

USING YOUR PHONE

Basics

| To... | Earpiece | Speakerphone |
|---------------------------------------|---|------------------------|
| make a call: Dial the number, then | Press TALK/FLASH . | Press SPEAKER . |
| answer a call | Press TALK/FLASH . | Press SPEAKER . |
| hang up | Press END or put the handset in the cradle. | |
| switch between the speaker & earpiece | Press SPEAKER . | |
| mute the microphone during a call | Press MESSAGES/MUTE . Press again to turn the microphone back on. | |
| put a call on hold | Press CLEAR/INTERCOM . After 5 minutes on hold, the call will be disconnected. | |
| return to a call on hold | Press TALK/FLASH . | Press SPEAKER . |
| mute the ringer for this call only | While the phone is ringing, press MESSAGES/MUTE . | |

Changing the Volume

You can set speaker volume levels separately for the base and each handset. You can also set the earpiece volume on each handset. Anytime you are listening to a speaker or earpiece, press **UP** to increase the volume and **DOWN** to decrease it.

You can also set the ringer volume separately: when the phone is in standby, press **UP** to increase the ringer volume and **DOWN** to decrease. If you turn the ringer volume all the way down, the ringer turns off.

Using the Caller ID and Redial Lists

Caller ID (CID) is a service available from your telephone provider that shows the phone number (and sometimes the caller's name) of incoming calls. Contact your telephone provider for more information.

| Caller ID list | Redial list |
|--|---|
| <ul style="list-style-type: none"> - When a call comes in, the phone displays the number and name (if available) of the caller. - The phone saves the information for the last 30 received calls to the <i>CID list</i>. - When it's in standby, the handset shows how many calls came in since the last time you checked the CID list. | <ul style="list-style-type: none"> - Each handset remembers the last 5 numbers you dialed on it. The redial list is separate for each handset. |

 **All handsets share the CID list; only one handset can access the CID list at a time.**

| To... | Follow these steps: |
|------------------------------|--|
| Open the CID list | Press CALLER ID/RIGHT . |
| Open the redial list | REDIAL/PAUSE . |
| Scroll through the lists | Press DOWN to scroll from newest to oldest. Press UP to scroll from oldest to newest. |
| Dial a number from the lists | Highlight the number you want and press TALK/FLASH or SPEAKER .* |
| Close the lists | Press PHONEBOOK/LEFT . |

* If the number is a toll or long distance call, but there's no 1 at the front of the CID record, press * to add the 1 before dialing.

To select a number, highlight the number and press **MENU/SELECT**. The phone gives you the following options:

| | |
|---------------------|---------------------------------|
| <i>Delete Entry</i> | Erase the number from the list. |
|---------------------|---------------------------------|

| | |
|----------------------|---|
| <i>Store Into Pb</i> | Add the number to the phonebook. The handset prompts you to edit the name and number. |
| <i>Delete All</i> | (CID list only) Erase all numbers from the list. |

Using Call Waiting

Call Waiting, a service available from your telephone provider, lets you receive calls while you are on another call. Caller ID on Call Waiting (CIDCW) service displays Caller ID information for a waiting call.

If you get a Call Waiting call, the phone sounds a tone and displays any CID information received from the waiting call. Press **TALK/FLASH** to switch between the current call and the waiting call; each time you switch, there is a short pause before you're connected to the other call.

Using the Phonebook

The phone can store up to 70 entries in its phonebook. All handsets share the same phonebook, so only one handset may access the phonebook at a time.

| To... | Press... |
|--|---|
| Open/close the phonebook | PHONEBOOK/LEFT. |
| Scroll through the entries | DOWN (to scroll through the phonebook from A to Z) or UP (to scroll from Z to A). |
| Jump to entries that start with a certain letter | the number key corresponding to the letter you want. |
| Dial an entry | UP or DOWN to find the entry you want to dial, then press TALK/FLASH or SPEAKER . |

Phonebook Menu Options

Open the phonebook with the phone in standby, then press **MENU/SELECT** to open the phonebook menu. Choose one of these options:

| | |
|-------------------|---|
| <i>Create New</i> | Add an entry to your phonebook. The phone prompts you to enter a name and number. |
| <i>Delete All</i> | Erase all the entries in the phonebook. |

- If you need the phone to pause before sending the next set of digits, press **REDIAL/PAUSE** to insert a 2-second pause. The pause shows as a **P** in the display.
- You can insert as many pauses as you need, but each pause counts as one of your 20 digits.

Phonebook Entry Options

With the phone in standby, open the phonebook and find the entry you want. Press **MENU/SELECT** to open the individual phonebook entry menu. The phone prompts you to edit or delete the entry.

Finding a Lost Handset

With the phone in standby, press **FIND** on the base. All the handsets will beep in a 3-beep pattern for 1 minute or until you press **FIND** again. You can also end the page by pressing any key from the found handset.

USING SPECIAL FEATURES

Chain Dialing

If you often have to enter a series of digits or a code number during a call, you can save that code number to a phonebook entry and use the phonebook to send the code number.

1. Enter the code number (up to 20 digits) into the phonebook just like a regular phonebook entry. Be sure to enter the code number into the phonebook exactly as you would enter it during a call.
2. When you hear the prompt that tells you to enter the number, open the phonebook and find the entry that contains your code number. Press **MENU/SELECT** to transmit the code. The phone transmits the code number entered in the previous step. If you change your mind, use **PHONEBOOK/LEFT** to close the phonebook.

Multihandset Features

Conference Calling

When an outside call comes in, two handsets can join in a conference call with the outside caller.

- To join the call, just press **TALK/FLASH** or **SPEAKER**.
- To leave the conference call, hang up normally; the other handset remains connected to the call.

Privacy Mode

To prevent other handsets from joining a call:

1. Start your call as usual, then press **MENU/SELECT**. The display shows *Call Privacy*.
2. Press **MENU/SELECT** again to turn privacy mode on (you'll see a **P** in the display).
 - Privacy mode turns off automatically when you hang up.
 - As long you have privacy mode on, no other handsets can interrupt your call. To accept another handset in the call, turn privacy mode off by repeating the process above (press **MENU/SELECT** twice).

Intercom

- Whenever the phone is in standby, you can make an intercom call between handsets without using the phone line.
- You can make an intercom call from any handset, but only two handsets can be in an intercom call at any time.
- If an outside call comes in during an intercom page, the phone cancels the page so you can answer the incoming call.
- If an outside call comes in during an intercom call, press **TALK/FLASH** to hang up the intercom call and answer the outside call.

| To... | Follow these steps: |
|-----------------------|---|
| make an intercom page | 1. Press CLEAR/INTERCOM . 2. Select the handset you want to talk with, or <i>All</i> to page all handsets at the same time. |
| cancel a page | Press END . |
| answer a page | Press CLEAR/INTERCOM or TALK/FLASH . |
| end an intercom call | Press END . Both handsets return to standby. |

Call Transfer

| To... | Follow these steps: |
|---------------------------|--|
| transfer a call | <ol style="list-style-type: none">1. Press CLEAR/INTERCOM to put the call on hold.2. Select the handset you want to page (select <i>All</i> to page all handsets at the same time).3. When another handset accepts the call, you'll be disconnected (press TALK/FLASH to rejoin the call). |
| cancel a transfer | Press TALK/FLASH to return to the call. |
| accept a transferred call | <ol style="list-style-type: none">1. To answer the page and speak to the transferring handset using the intercom, press CLEAR/INTERCOM.2. To speak to the outside caller, press TALK/FLASH. |

Voice Message Notification

- If you subscribe to a voice mail service, your phone can notify you when you have a new message waiting. This feature supports Frequency-Shift Keying (FSK) message notification. Contact your voice mail provider for information.
- When you have new messages, the voice message icon appears in the display, and the **STATUS** light on the handset blinks.
- After you listen to your messages, the voice message icon turns off. If it doesn't, you can reset it: With the phone in standby, open the menu and select *Global Setup*; select *VMWI Reset*, then select *Yes*.

USING THE ANSWERING SYSTEM

Answering System Options (*Ans. Setup*)

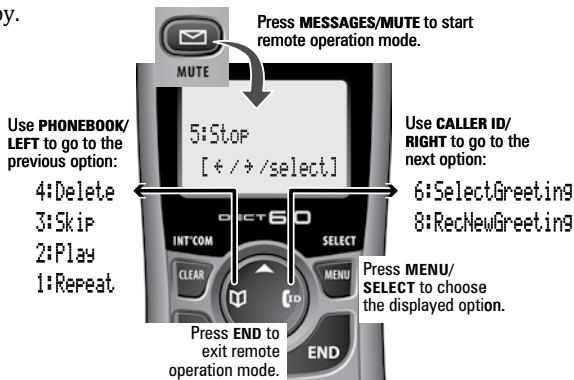
You can set or change the answering system options from any handset. Just open the menu and select *Ans. Setup*. Select one of the following:

| | |
|----------------------|---|
| <i>Security Code</i> | Enter a 2-digit PIN so you can access your answering system from any touch-tone phone (see page 19). |
| <i>Ring Time</i> | Set the number of rings (2, 4, or 6) before the answering system answers the phone. Choose <i>Toll Saver</i> to have the system pick up after 2 rings if you have new messages or after 4 rings if you don't. |

| | |
|----------------------|---|
| <i>Record Time</i> | Set the amount of time (1 or 4 minutes) callers have to leave a message. Choose <i>Announce Only</i> if you don't want the system to let callers to leave a message. |
| <i>Message Alert</i> | Have the system beep every 15 seconds when you have a new message; the beeping stops when you listen to all your new messages. (To mute the alert without listening to your messages, press any key on the base.) |
| <i>Ans. Language</i> | Change the language of the system's voice prompts. |
| <i>Call Screen</i> | Turn on the call screen feature so you can hear callers as they leave messages on the base speaker (see page 18). |
| <i>Ans. On/off</i> | Turn your answering system on or off. (To turn your system on or off from the base, just press ON/OFF .) |

Accessing the Answering System

You can access your system from a handset whenever the phone is in standby.



- During remote operation, the phone beeps to let you know it's waiting for your next command.
- You can press the number key next to the commands instead of scrolling through them.

- If you take no action for 30 seconds, the phone returns to standby.
- Only one handset can access the system at a time.

Personalizing the Greeting

- Your personal outgoing message or *greeting* can be between 3 seconds and 30 seconds long.
- If you don't want to record a greeting, the system uses a pre-recorded greeting: *Hello, no one is available to take your call. Please leave a message after the tone.*
- After you record a greeting, you can switch between the pre-recorded greeting to your personal greeting at any time.

Record a Personal Greeting

1. Access the answering system from any handset. Wait until the system finishes its announcements, or press **5** (*Stop*) to skip them.
2. Press **8** (*RecNewGreeting*).
3. Wait for the system to say "Record greeting," then begin speaking.
4. When you're finished, press **8** to stop recording. The system plays back your new greeting.
5. To keep this greeting, press **END**. To re-record it, go back to step 2.

Switch Between the Two Greetings

1. Access the answering system from any handset. Wait until the system finishes its announcements or press **5** (*Stop*) to skip them.
2. Press **6** (*SelectGreeting*) to play back the current greeting.
3. Press **6** again to switch greetings.

Delete Your Greeting

Switch to your personal greeting following the steps above, then press **4** (*Delete*) while the system is playing back your greeting.

Getting Your Messages

| To... | From the base | From a handset (remote operation) |
|-----------------------------|--|---|
| play new messages | Press PLAY/STOP . The system announces the number of new and old messages, then plays each new message (followed by the time and date) in the order it was received. | Press MESSAGES/MUTE . |
| replay an earlier message | Within 2 seconds after a message starts playing, press REV . | select 1:Repeat . |
| restart the current message | Wait at least 3 seconds after a message starts playing, then press REV . | Wait at least 5 seconds after a message starts playing, then select 1:Repeat . |
| skip a message | Press FWD . | Select 3:Skip . |
| delete a message | While the message is playing, press DELETE . | While the message is playing, Select 4>Delete . |
| delete all of your messages | With the phone in standby, press DELETE . When prompted, press DELETE again. | Not available. |
| play old messages | After the system plays all new messages, press PLAY/STOP again. | Select 2:Play . |
| stop playback | press PLAY/STOP . | Select 5:Stop . |

Screening Your Calls

Another feature your answering system gives you is *call screening*. While the system is taking a message, you can hear the caller on the base speaker (if you turn on *Call Screen*) or from a handset. Only one handset at a time can screen calls. If another handset tries to screen the call, the second handset beeps and returns to standby.

| To... | From the base | From a handset |
|-----------------------------------|--|------------------------------|
| hear the caller leaving a message | Listen to the caller over the speaker. | Press MESSAGES/MUTE . |

| To... | From the base | From a handset |
|---|--------------------------|---|
| answer the call | NA | Press TALK/FLASH . |
| mute the call screen without answering* | Press PLAY/STOP . | Press END or return the handset to the cradle. |

* If you mute the call screen, the system continues taking the message: it just stops playing through the speaker.

Using the System While You're Away from Home

You can also use your answering system from any touch-tone phone. Before you can use this feature, you must program a security code.

Programming a security code


1. With the phone in standby, open the menu from any handset.
2. Select *Ans. Setup*, then select *Security Code*.
3. Use the number keypad to enter a two-digit security code (01 to 99). Press **MENU/SELECT** when you're finished.

 **Remember to make a note of your new security code!**

Dialing In to Your System

1. Call your telephone number and wait for the system to answer. (If your answering system is off, it will answer after ten rings and sound a series of beeps instead of your greeting.)
2. During the greeting or beeps, press **0** and **immediately** enter your security code. If you enter it incorrectly 3 times, the system hangs up and returns to standby.
3. The system announces the current time, the number of messages stored in memory, and a help prompt. It will beep intermittently to let you know it's waiting for your command.
4. When you hear beeping, enter a 2-digit command from this chart:

| | | | |
|----|----------------|----|---------------------|
| 01 | Repeat message | 05 | Stop playback |
| 02 | Play message | 06 | Turn the system on |
| 03 | Skip message | 09 | Turn the system off |
| 04 | Delete message | 10 | Hear help prompts |

 If you don't press any keys for 15 seconds, the system hangs up and return to standby.

IMPORTANT INFORMATION

Solving Problems

If you have any trouble with your phone, try these simple steps first.

| If... | Try... |
|--|---|
| No handsets can make or receive calls. | <ul style="list-style-type: none">- Checking the telephone cord connection.- Disconnecting the base AC adapter. Wait a few minutes, then reconnect it.- Making sure the base is plugged in. |
| A handset can't make or receive calls. | <ul style="list-style-type: none">- Moving the handset closer to the base. |
| A handset can make calls, but it won't ring. | <ul style="list-style-type: none">- Making sure the ringer is turned on. |
| A handset is not working. | <ul style="list-style-type: none">- Charging the battery for 24 hours.- Checking the battery connection. |
| A handset says <i>Unavailable</i> . | <ul style="list-style-type: none">- Moving the handset closer to the base.- Seeing if another handset is in Privacy Mode. |
| No handsets display Caller ID information. | <ul style="list-style-type: none">- Letting calls ring twice before answering.- Making sure your Caller ID service is active. |
| Caller ID displays briefly & then clears. | <ul style="list-style-type: none">- You may have to change the line mode. |
| I can't transfer calls. | <ul style="list-style-type: none">- You may have to reset the handset. |
| Two handsets can't talk to the caller. | <ul style="list-style-type: none">- Making sure no handset is in Privacy Mode. |
| The answering system does not work. | <ul style="list-style-type: none">- Making sure the answering system is on.- Making sure the base is plugged in. |

| If... | Try... |
|--|--|
| The system won't record messages. | - Making sure the <i>Record Time</i> is not set to <i>Announce Only</i> . - Deleting messages (memory may be full). |
| A handset can't access the answering system. | - Seeing if another handset is using the system. - Making sure the phone is in standby. |
| My outgoing message is gone. | - If there was a power failure, you may have to re-record your personal outgoing message. |
| I can't hear the base speaker. | - Making sure call screening is turned on. - Changing the base speaker volume. |
| Messages are incomplete. | - The incoming messages may be too long. Remind callers to leave a brief message. - Deleting messages (memory may be full). |
| When I answer on an extension, the phone keeps ringing (or keeps recording.) | - You may have to change the line mode. |

Weak or Hard To Hear Audio

If a caller's voice sounds weak or soft, the signal might be blocked by large metal objects or walls; you might also be too far from the base, or the handset's battery may be weak.

- Try moving around while you're on a call or moving closer to the base to see if the sound gets louder.
- Make sure the handset's battery is fully charged.
- Try adjusting the earpiece volume.

Do you use a T-Coil hearing aid?

- If you have a hearing aid equipped with a telecoil (T-coil) feature, the interaction between the hearing aid & digital cordless phones can cause noise in the handset. If you have a T-coil hearing aid & you have problems with noise on the line, try turning on *T-coil* mode. Open the menu. Select *Handset Setup*, then select *T-coil*.
- Using T-coil mode can shorten the handset's talk time; make sure to watch the battery status and keep the battery charged.

Noise or Static on the Line

Interference is the most common cause of noise or static on a cordless phone. Here are some common sources of interference:

- electrical appliances, especially microwave ovens
- computer equipment, especially wireless LAN equipment and DSL modems
- radio-based wireless devices, such as room monitors, wireless controllers, or wireless headphones or speakers
- fluorescent light fixtures (especially if giving off a buzzing noise)
- other services that use your phone line, like alarm systems, intercom systems, or broadband Internet service

| If static is on 1 handset or in 1 location: | If static is on all handsets or in all locations: |
|--|---|
| <ul style="list-style-type: none">- Check nearby for one of the common interference sources.- Try moving the handset away from a suspected source, or try moving the suspected source so it's not between the handset and the base.- There is always more noise at the edges of the base's range. If an <i>Out of Range</i> message displays, try moving closer to the base. | <ul style="list-style-type: none">- Check near the base for the source of interference.- Try moving the base away from a suspected source, or turn off the source if possible.- If the base has an adjustable antenna, try raising the antenna so it stands straight up.- If you have any service that uses the phone line, you might need a filter (see below). |

Installing a Line Filter or DSL Filter

Sometimes, broadband Internet services that use the telephone line can interfere with phones. One of these services—DSL—often causes static on telephones. A DSL filter or telephone line filter usually solves this problem. The technician who installed your DSL service might have left some filters for you; if not, call your DSL provider or look in any electronics store.

Plug the DSL filter into the telephone wall jack and plug your phone's base into the filter. Make a test call to make sure the noise is gone.

Liquid Damage

Moisture and liquid can damage your cordless phone.

- If the exterior housing of the handset or base is exposed to moisture or liquid, wipe off the liquid, and use as normal.
- If moisture or liquid is inside the plastic housing (i.e. liquid can be heard in the phone or liquid has entered the handset battery compartment or vent openings on the base), follow these steps:

| Handset | Base |
|--|--|
| <ol style="list-style-type: none">1. Remove the battery cover and disconnect the battery.2. Let dry for at least 3 days with the battery disconnected and the cover off.3. After the handset dries, reconnect the battery and replace the cover. Recharge the battery fully (24 hours) before using. | <ol style="list-style-type: none">1. Disconnect the AC adapter to cut off the power.2. Disconnect the telephone cord.3. Let dry for at least 3 days before reconnecting. |

CAUTION! DO NOT use a microwave oven to speed up the drying process. This will cause permanent damage to the handset, base and the microwave oven.

AC Adapter and Battery Information

- Use only the supplied AC adapters. Be sure to use the proper adapter for the base & any chargers.
- Do not place the power cord where it creates a trip hazard or where it could become chafed and create a fire or electrical hazard.
- Do not place the unit in direct sunlight or subject it to high temperatures.
- Fully charged, the battery should provide about 10 hours of talk time and about 7

| | | |
|---------------------|-----------------------|---------------------|
| AC adapter | | Base/Charger |
| | Part number | PS-0035 |
| | Input voltage | 120V AC, 60 Hz |
| | Output voltage | 8V AC @ 300mA |
| Battery pack | Part number | BT-1007 |
| | Capacity | 500mAh, 2.4V DC |

days of standby time. For best results, return the handset to the cradle after each call to keep it fully charged.

- When the battery gets too low, the handset shows a low battery alert. If you hear a strange beep during a call, check the display: if you see the low battery alert, finish your conversation as quickly as possible and return the handset to the cradle. If the handset is in standby, none of the keys will operate.
- With normal use, the battery should last about one year. Replace the battery when the talk time becomes short even when the battery is charged.

Rechargeable Nickel-Cadmium Battery Warning

- This equipment contains a rechargeable Nickel-Cadmium (Ni-Cd) battery.
- Cadmium and Nickel are chemicals known to the State of California to cause cancer.
- Do not short-circuit the battery.
- The rechargeable Ni-Cd batteries contained in this equipment may explode if disposed of in a fire.
- Do not charge the battery used in this equipment in any charger other than the one designed to charge this battery as specified in the owner's manual. Using another charger may damage the battery or cause it to explode.
- As part of our commitment to protecting our environment and

conserving natural resources, Uniden voluntarily participates in an RBRC® industry program to collect and recycle used Ni-Cd batteries within the United States. Please call 1-800-8-BATTERY for information on Ni-Cd battery recycling in your area. (RBRC® is a registered trademark of the Rechargeable Battery Recycling Corporation.)



Rechargeable batteries must be recycled or disposed of properly. Uniden works to reduce lead content in PVC coated cords in our products & accessories.

Warning! The cords on this product and/or accessories contain lead, a chemical known to the State of California to cause birth defects or other reproductive harm. Wash hands after handling.

Compliance Information

FCC Part 68 information

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US: AAAEQ##TXXXX. If requested, this number must be provided to the phone company.

An applicable Universal Service Order Codes (USOC) certification for the jacks

used in this equipment is provided (i.e., RJ11C) in the packaging with each piece of approved terminal equipment. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a phone line. Excessive RENs on a phone line may result in devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the telephone provider. The REN for this product is part of the product identifier that has the format US: AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3).

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary. The telephone company

may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

Please follow instructions for repairing, if any (e.g. battery replacement section); otherwise do not substitute or repair any parts of the device except as specified in this manual. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information. This equipment is hearing aid compatible.

If you experience trouble with this equipment, contact the manufacturer (see the cover of this manual for contact information) or an authorized agent. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

If your home has wired alarm equipment connected to a phone line, be sure that installing the system does not disable your alarm equipment. If you have questions about what will disable alarm equipment, contact your telephone company or a qualified installer.

Any changes or modifications to this product not expressly approved by the manufacturer or other party responsible

for compliance could void your authority to operate this product.

NOTICE: According to telephone company reports, AC electrical surges, typically resulting from lightning strikes, are very destructive to telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge arrester is recommended.

FCC Part 15 information

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this phone.

FCC PART 15.105(b): Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television

reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF Exposure Information

This product complies with FCC radiation exposure limits under the following conditions:

- The base must be placed to allow a minimum of 20 cm (8 inches) between the antenna and all persons during normal operation.
- The base must not be collocated or operated in conjunction with any other antenna or transmitter.
- The handset is designed for body-worn operation and meets FCC RF exposure guidelines when used with any belt clip, carrying case, or other accessory supplied with this product. (All necessary accessories are included in the package; any additional or optional accessories are not required for compliance with the guidelines.) Third party accessories (unless approved by the manufacturer) should be avoided as these might not comply with FCC RF exposure guidelines.

Industry Canada (I.C.) Notice

Terminal equipment

NOTICE: This equipment meets the applicable **Industry Canada Terminal Equipment Technical Specifications**. This is confirmed by the registration number. The abbreviation *IC* before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

NOTICE: The Ringer Equivalence Number (REN) for this terminal equipment is marked on the equipment itself. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

Radio equipment

The term *IC* before the radio certification number only signifies that Industry Canada technical specifications were met. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. "Privacy of communica-

tions may not be ensured when using this telephone".